

# **MEDIATOR RECERTIFICATION**

# **ON-LINE TRAINING BONANZA**

## **10 CME Hours Including Ethics**

**June 23-24, 2025**

**We will use the Zoom Pro platform for the workshops.**

### **EARLY BIRD REGISTRATION**

**Register by June 12, 2025 to Receive Discounted Pricing**

### **MONDAY, JUNE 23, 2025**

**1:00 – 3:00**     **“Is There a Role for AI in Mediation? Let’s Talk About It”** – Andrea Palmisano, PhD, *Palmisano Mediation Services*, trainer - 2 Hrs. Non-Ethics CMEs pending- **Cost: \$50 (\$60 after June 12)**

This workshop will explore the various ways AI is currently being used in mediation and discuss the pros and cons of this new approach to conflict resolution.

**3:30 – 5:30**     **“Guiding Clients Beyond Self-Imposed Blocks”** – Andrea Palmisano, PhD, *Palmisano Mediation Services*, and Kim Graham, *Limitless Possibilities Mediation Services*, trainers, -- 2 Hrs. Non-Ethics CMEs pending - **Cost: \$50 (\$60 after June 12)**

This workshop will cover the psychological elements that lead clients to develop self-imposed blocks and become resistant to change. Best practices for helping clients through this impasse will be discussed.

## **TUESDAY, JUNE 24, 2025**

**Noon – 2:00**    **“The Art of Asking: Using Open-Ended Questions in Mediation”** – Sara McAllister, *Limitless Possibilities Mediation Services*, and Karen Richards, *Karen Richards Training & Mediation*, trainers - 2 Hrs. non-Ethics CMEs - **Cost: \$50 (\$60 after June 12)**

Open-ended questions play a crucial role in mediation, but crafting the right questions in the moment can be challenging. Some question types may even contribute to impasse. Through examples and discussion, participants will explore their experiences and challenges with this technique.

**2:30-4:30**    **“Assessing Appropriateness: Knowing When to Proceed or Pivot”** – Sara McAllister, *Limitless Possibilities Mediation Services*, trainer, -- 2 Hrs. Non-Ethics CMEs pending - **Cost: \$50 (\$60 after June 12)**

Not every case is suitable for mediation. Why? What do you do next? This training provides mediators with tips to evaluate a case’s suitability for mediation and navigate situations where mediation may not be appropriate. Through discussion and shared experiences, mediators will develop strategies to ensure a fair, safe, and effective mediation process.

**5:00 – 7:00**    **“Impartiality & Quality: Walking the Tightrope of Clients’ Perceptions – An Ethics Workshop”** -- Karen Richards, *Karen Richards Training & Mediation* – trainer -- 2 Hrs. Ethics CMEs - **Cost: \$50 (\$60 after June 12)**

How does a client’s perception of a mediator’s action during a session affect the quality of the mediation process? What do we need to do to ensure an impartial and quality process especially if our impartiality is tested by the clients? Using the Impartiality and Quality of Standards sections of the Standards of Ethics and Professional Responsibility for Certified Mediators, participants will discuss *new and updated*, in-person and on-line mediation situations as well as mediator practices.

***Registration closes on Wednesday, June 18, 2025***

**Full payment due on June 20, 2025**

***Pre-registration and a \$25 deposit, per workshop, is required.***

***Full payment is due no later than June 22, 2025.***

**Cancellation and Refund Policy:** We may cancel any workshops for insufficient registration and will issue all registrants a full refund of any payments made. Cancellation by a participant must be done, in writing, by Wednesday, June 18, 2025 to receive a full refund. If cancellation is made after June 18, 2025 the participant will receive a refund less the \$25 per-workshop deposit. Participants who fail to cancel or attend the training (“No-Shows”), will be charged the full amount of the training, and will forfeit the deposit and any payments made towards the training.

**Questions?** Contact Karen Richards at (757) 635-4651; visit [krtrainmediate.com](http://krtrainmediate.com); or email her at [krtrainmediate@gmail.com](mailto:krtrainmediate@gmail.com)

---

---

## 2025 On-Line Recertification Training Bonanza Registration Form

*A minimum deposit of \$25 per workshop is required. Full payment due by June 20, 2025*

*Register before June 12, 2025 to receive discounted pricing.*

---

---

\_\_\_\_\_  
Name

\_\_\_\_\_  
Address

\_\_\_\_\_  
City, State & Zip

Phone # \_\_\_\_\_ Email \_\_\_\_\_

**Workshop 1** – “Is There a Role for AI in Mediation? Let’s Talk About It” – June 23  
*Price: \$50 (\$60 after June 12)* \$ \_\_\_\_\_

**Workshop 2** – “Guiding Clients Beyond Self-Imposed Blocks” – June 23  
*Price: \$50 (\$60 after June 12)* \$ \_\_\_\_\_

**Workshop 3** – “The Art of Asking: Using Open-Ended Questions in Mediation” – June 24  
*Price: \$50 (\$60 after June 12)* \$ \_\_\_\_\_

**Workshop 4** – “Assessing Appropriateness: Knowing When to Proceed or Pivot” – June 24 *Price: \$50 (\$60 after June 12)* \$ \_\_\_\_\_

**Workshop 5** – “Impartiality & Quality: Walking the Tightrope of Clients’ Perceptions – An Ethics Workshop” – June 24  
*Price: \$50 (\$60 after June 12)* \$ \_\_\_\_\_

**Total** \$ \_\_\_\_\_

**For Credit Card Payment:** Type: MC \_\_\_ VISA \_\_\_ AM EXP \_\_\_ DISCOVER \_\_\_

Name on Card: \_\_\_\_\_

Card Number \_\_\_\_\_

Expiration \_\_\_\_\_ CVC # (3/4 digit code on back) \_\_\_\_\_

Billing Address & Zip Code \_\_\_\_\_

\_\_\_\_\_  
Your signature authorizing credit card payment

**For checks,** make payable to: Karen Richards Training & Mediation

**Mail registration form & payment to:** Karen Richards Training & Mediation LLC  
3419 Virginia Beach Blvd., #106  
Virginia Beach, VA 23452